Q3 2017 UK IPS highlights (visits, spend and nights)

| | Q3 2017 (July – September) | % change vs. Q3 2016 |
|----------------------|-------------------------------|----------------------|
| ALL VISITS (million) | 10.9m | 3% |
| Spend (£ billion) | £8.2bn | 8% |
| Nights (million) | 98.0m | 1% |

- Q3 visits to the UK increased 3% to 10.9 million, a new Q3 record and the highest ever quarter.
- Spending too reached best ever levels. Q3 **spending rose 8% to £8.2 billion**, a new Q3 spending record and the first quarter the UK has received more than £8 billion.
- In total **98.0 million nights** were spent in the UK by inbound visitors in Q3 2017, up 1% on July-September 2016 not quite a record.

| By journey purpose | Q3 2017 (July - September) Visits (million) | % change vs. Q3 2016 | Q3 2017 (July - September) Spend (£bn) | % change vs. Q3 2016 | |
|-------------------------|--|-------------------------|--|-------------------------|--|
| Holiday | 4.7m | 7% | £4.1bn | 19% | |
| VFR | 3.5m | 7% | £2.0bn | 20% | |
| Business | 1.9m | -9% | £1.2bn | -20% | |
| Miscellaneous (& study) | 0.8m | -8% | £0.9bn | -10% | |

Q3 2017 headlines (visits and spend by journey purpose)

- **Holiday** visits increased 7% to a Q3 record 4.7 million. Spending by visitors on holiday in the UK rose to £4.1 billion, up a solid 19% compared to Q3 2016. This is the first quarter on record where holiday spending has topped £4 billion. Holiday visits and spend growth have both eased in Q3 this year after a very strong Q1 and Q2.
- Visits to friends and relatives (VFR) were up 7% on the previous Q3 to a Q3 record of 3.5 million the 4th consecutive quarter of record breaking visit levels. Spending for this group jumped 20% to £2 billion not surprisingly the best ever VFR spending quarter.
- **Business** visits were down 9% on Q3 2016 to 1.9 million the second year-on-year quarterly decline this year. Spending too has declined in the most recent quarter, down 20% compared to the record breaking Q3 2016 at £1.2 billion.
- Visits for **miscellaneous purposes** (including study) fell 8% on Q3 2016 to 830,000. Spend for this group fell 10% compared to Q3 last year.

2017 UK Year to date highlights - Q1, Q2 and Q3 2017

| | YTD 2017 (Jan - Sep) | % change vs. 2016 |
|----------------------|-------------------------|-------------------|
| ALL VISITS (million) | 30.1m | 7% |
| Spend (£ billion) | £19.0bn | 11% |
| Nights (million) | 223.6m | 4% |

- There were **30.1 million visits** to the UK in the first nine months of 2017 (up 7% compared to 2016 and setting a new record for this period).
- Visitors **spent £19.0 billion** during January to September, which is a new first nine month record of any year (up 11% on 2016).
- In total **223.6 million nights** were spent in the UK by inbound visitors during the last nine months, up 4% to set a new nights record for this period.

| | YTD 2017 (Jan - Sep) Visits (million) | % change vs. 2016 | YTD 2017 (Jan - Sep) Spend (£bn) | % change vs. 2016 |
|-------------------------|---|----------------------|--|----------------------|
| Holiday | 12.2m | 15% | £8.6bn | 25% |
| VFR | 9.0m | 5% | £4.4bn | 16% |
| Business | 6.6m | -3% | £3.8bn | -3% |
| Miscellaneous (& study) | 2.3m | 5% | £2.1bn | -14% |

2017 UK Year to date headlines (visits and spend by journey purpose)

- Holiday visits rose 15% to a record 12.2 million, and spending rocketed 25% to set a record first nine months at £8.6 billion posting double digit spend growth in each quarter of this year so far, compared to the start of 2016.
- Journeys to visit friends and relatives (VFR) increased by 5% in the first nine months of 2017, to 9.0 million. Spending also rose but by a stronger 16% to £4.4 billion. Both set new records for the time period.
- **Business** visits fell 3% between January and September this year to 6.6 million. Spending also decreased by 3%, to £3.8 billion. Prior to the decline seen so far this year, business visits had generally been in steady recovery since 2009.
- Visits for **miscellaneous purposes** (including study) grew by 5% to 2.3 million. However, spending fell 14% to £2.1 billion (compared to the first nine months of 2016).

MARKET LEVEL

| | Visits (000) | | | Spend (£m) | | |
|----------------------|--------------|----------|--------|------------|----------|------------|
| Country of residence | Q3 2016 | Q3 2017P | Growth | Q3 2016 | Q3 2017P | Growth |
| Australia | 389 | 423 | 9% | 410 | 459 | 12% |
| Belgium | 279 | 296 | 6% | 74 | 112 | 50% |
| Brazil | 53 | 63 | 18% | 87 | 67 | -23% |
| Canada | 321 | 274 | -15% | 246 | 198 | -19% |
| China | 123 | 153 | 24% | 228 | 326 | 43% |
| Denmark | 173 | 178 | 3% | 74 | 96 | 30% |
| Finland | 83 | 86 | 4% | 45 | 42 | -9% |
| France | 895 | 868 | -3% | 411 | 332 | -19% |
| Germany | 1,001 | 1,037 | 4% | 531 | 553 | 4% |
| Hong Kong | 102 | 75 | -27% | 114 | 106 | -7% |
| India | 140 | 158 | 13% | 144 | 131 | -9% |
| Irish Republic | 846 | 787 | -7% | 255 | 266 | 4% |
| Italy | 508 | 498 | -2% | 331 | 256 | -23% |
| Japan | 81 | 77 | -5% | 95 | 94 | -1% |
| Netherlands | 532 | 585 | 10% | 206 | 242 | 18% |
| Norway | 139 | 171 | 22% | 86 | 87 | 1% |
| Poland | 473 | 485 | 3% | 116 | 113 | -3% |
| Portugal | 94 | 105 | 12% | 33 | 49 | 46% |
| Romania | 192 | 226 | 18% | 51 | 57 | 11% |
| Spain | 584 | 640 | 10% | 298 | 320 | 8% |
| Sweden | 198 | 211 | 6% | 119 | 118 | -1% |
| Switzerland | 263 | 229 | -13% | 407 | 171 | -58% |
| United Arab Emirates | 136 | 162 | 19% | 249 | 298 | 20% |
| USA | 1,222 | 1,186 | -3% | 1,113 | 1,124 | 1% |
| UK TOTAL | 10,659 | 10,950 | 3% | 7,603 | 8,189 | 8 % |

Q3 2017 visits and spending results for selected countries:

- USA: visits decreased 3% to 1.2 million in Q3 2017 (compared to Q3 2016). The USA is the most valuable inbound market to the UK so despite this fall in visit numbers it is encouraging to see Q3 2017 spending reaching a new record of £1.1 billion, up 1% on Q3 2016.
- China: visits to the UK from China grew 24% between July and September 2017 to a Q3 record 153,000. Spending also set a new Q3 record, up 43% to £326 million, more than twice as much as was spent in the UK by Chinese visitors in Q3 2012.
- France: In Q3 2017 there were 868,000 from France to the UK, 3% fewer than in Q3 2016. Spending was also down in Q3 this year (-19%) to £332 million. This is the first quarter of 2017 where year on year quarterly spend has fallen. (Q1 and Q2, spending rose 15% and 2% respectively).
- **Germany**: visits were up 4% to a little over 1 million in Q3, though not quite enough to set any new records. This is the second consecutive quarter of more than a million visits from Germany. Spending grew 4% to £553 million in Q3 (to be on par with the Q3 2014 record).
- Australia: visits were up 9% to 423,000 in Q3 this year, not quite enough to claim the record set in Q3 2011. Spending rose 12% to £459 million.
- **Canada**: Q3 saw visits from Canada decline 15%, compared to the record holding Q3 2016. There were 274,000 visits. Spending also declined compared to a record Q3 2016 to £198 million (down 19%).
- Irish Republic: visits decreased in Q3 2017, down 7% to 787,000, although visits have grown in the all other quarters so far this year. Spending from the Irish Republic has grown in Q3 2017, up 4% compared to Q3 2016, at £266 million.
- **Spain**: visits in Q3 reached new record heights of 640,000 (up 10%) the 3rd consecutive record breaking quarter. Spending also rose, 8% to £320 million though not a record.
- India: visitor levels grew 13% to a record 158,000. Although visitors spent £131 million in the UK during Q3 this year, it was 9% lower than the levels of spend in Q3 2016.
- **Brazil**: after reporting negative results for all quarters of 2016, visits from Brazil to the UK have been higher in each quarter this year. In Q3 2017 there were 63,000 visits to the UK (up 18%). Spending fell 23% compared to Q3 2016 to £67 million.
- GCC combined: visits from these combined countries were up 7% on Q3 2016 to a record 340,000. With an 84% rise on Q3 2016 spending (a total of £1.2 billion) spending has also set a new Q3 record. Q3 2017 is the best ever quarter for GCC spending. (GCC combined includes: Bahrain, Kuwait, Oman, Qatar, Saudi Arabia, United Arab Emirates)

Please note: All percentage changes in spend are nominal and data is provisional until the spring of 2018. All data is sourced from the International Passenger Survey by the Office for National Statistics.

Year to date (Q1, Q2 and Q3 2017) comparison – visits and spending results for selected countries:

| 0 | Visits (000) | | Spend (£m) | | | |
|-------------------------|---------------------|----------------------|------------|---------------------|----------------------|--------|
| Country of residence | Q1, Q2 & Q3 2016 | Q1, Q2 & Q3 2017P | Growth | Q1, Q2 & Q3 2016 | Q1, Q2 & Q3 2017P | Growth |
| Argentina | 115 | 128 | 11% | 74 | 161 | 118% |
| Australia | 792 | 876 | 11% | 851 | 956 | 12% |
| Austria | 221 | 246 | 11% | 122 | 159 | 31% |
| Bahrain | 23 | 28 | 25% | 47 | 74 | 60% |
| Belgium | 811 | 865 | 7% | 231 | 305 | 32% |
| Brazil | 145 | 199 | 37% | 161 | 208 | 29% |
| Bulgaria | 182 | 193 | 6% | 49 | 63 | 28% |
| Canada | 644 | 651 | 1% | 506 | 454 | -10% |
| China | 201 | 268 | 33% | 377 | 557 | 48% |
| Czech Republic | 304 | 305 | 0% | 122 | 105 | -14% |
| Denmark | 530 | 545 | 3% | 256 | 261 | 2% |
| Finland | 201 | 201 | 0% | 106 | 98 | -7% |
| France | 3,025 | 3,014 | 0% | 1,068 | 1,039 | -3% |
| Germany | 2,551 | 2,601 | 2% | 1,204 | 1,261 | 5% |
| Greece | 152 | 141 | -7% | 89 | 92 | 3% |
| Hong Kong | 181 | 188 | 4% | 208 | 253 | 22% |
| Hungary | 263 | 328 | 25% | 59 | 110 | 85% |
| India | 332 | 436 | 32% | 332 | 355 | 7% |
| Irish Republic | 2,159 | 2,346 | 9% | 725 | 732 | 1% |
| Israel | 166 | 203 | 22% | 105 | 202 | 92% |
| Italy | 1,463 | 1,331 | -9% | 760 | 589 | -22% |
| Japan | 185 | 186 | 0% | 174 | 193 | 10% |
| Kuwait | 90 | 100 | 12% | 182 | 324 | 79% |
| Malaysia | 125 | 148 | 19% | 153 | 228 | 49% |
| Mexico | 86 | 117 | 35% | 48 | 72 | 49% |
| Netherlands | 1,542 | 1,655 | 7% | 540 | 604 | 12% |
| New Zealand | 181 | 183 | 1% | 172 | 181 | 5% |
| Nigeria | 80 | 88 | 10% | 142 | 142 | 0% |
| Norway | 505 | 483 | -4% | 303 | 248 | -18% |
| Pakistan | 47 | 52 | 9% | 56 | 99 | 78% |
| Poland | 1,419 | 1,356 | -4% | 291 | 288 | -1% |
| Portugal | 353 | 371 | 5% | 150 | 150 | 0% |
| Qatar | 66 | 66 | 1% | 134 | 131 | -2% |
| Romania | 595 | 708 | 19% | 222 | 208 | -6% |
| Russia | 116 | 166 | 44% | 89 | 141 | 59% |
| Saudi Arabia | 121 | 138 | 14% | 287 | 794 | 177% |
| Singapore | 136 | 151 | 11% | 228 | 204 | -11% |
| South Africa | 143 | 184 | 29% | 145 | 195 | 35% |
| South Cyprus | 96 | 108 | 12% | 104 | 86 | -17% |
| South Korea | 165 | 145 | -12% | 119 | 150 | 26% |
| Spain | 1,713 | 1,895 | 11% | 753 | 861 | 14% |
| Sweden | 587 | 626 | 7% | 302 | 342 | 13% |
| Switzerland | 723 | 751 | 4% | 661 | 452 | -32% |
| Taiwan | 38 | 46 | 23% | 43 | 48 | 12% |
| Thailand | 61 | 73 | 20% | 65 | 89 | 38% |
| Turkey | 152 | 170 | 12% | 169 | 118 | -30% |
| UAE | 283 | 295 | 4% | 437 | 484 | 11% |
| USA | 2,688 | 3,099 | 15% | 2,493 | 2,896 | 16% |
| UK TOTAL | 28,177 | 30,105 | 7% | 17,134 | 19,022 | 11% |

- USA: visits were up 15% in the first nine months to a record of 3.1 million, driven by strong Q1 and Q2 results. The USA has overtaken France as the number 1 visit generating region in the first nine months of this year. USA visitor spending reached record levels for the first nine months of any year at £2.9 billion, and up 16% on the same period in 2016.
- **China**: has posted record breaking visit and spend results in each of the first three quarters of this year. Over the first nine months, visits were up 33% to a record level of 268,000 visits almost twice as many as in the first nine months of 2012. Spending has also set new records. Chinese visitors spent a total of £557 million, 48% higher than in January to September 2016.
- **France**: visits to the UK in the first nine months of 2017 are on par with the first nine months of 2016 at 3 million. After growth in Q1, visit numbers from France have reported declines in both Q2 and Q3 of 2017. Visitor spending is down 3% to £1.0 billion in the first nine months of 2017, after particularly weak Q3 results (down 19%).
- **Germany**: visit numbers increased 2% to 2.6 million. Spending increased by 5%, compared to the same time last year to £1.3 billion, a new spend record for this period.
- **Australia**: there were record levels of visits to the UK from Australia in both Q1 and Q2 this year. Combined with a 9% rise in Q3, there have been 876,000 visits from Australia so far this year – 11% more than in 2016, but not quite enough to claim the record from 2011. Spending too has seen growth, up 12% to £956 million, although again not quite enough to claim a new record.
- **Canada**: visits are marginally higher in the last nine months compared to the same time last year (up 1%) to 651,000. Spending has fallen 10% compared to the record January –September 2016 to £454 million. £454 million is the second highest on record and 11% more than in 2015.
- Irish Republic: there were 2.3 million visits to the UK between January and September 2017 (up 9% on the same period of 2016). Spending was up marginally by 1% to £732 million.
- **Spain**: has broken visitor levels in all quarters so far this year. Over the first nine months of 2017 the UK has welcomed a record 1.9 million visits (11% more than in 2016). Spending too has reached record levels up 14% to £861 million between January and September.
- **Poland**: despite setting a new Q3 visit record this year (485,000, up 3%), this has not been enough to offset the negative visitor levels in Q1 and Q2. Visit numbers in the first nine months of 2017 are 4% behind the record set in the same period of 2016. Spending levels were down marginally by 1% in the first nine months of 2017 (£288 million).
- India: has set both a new visit and spend record for the first nine months of a year. There were 436,000 visits (up 32% compared to the same time of 2016) who spent a combined £355 million (up 7% compared to the start of 2016).
- **Brazil**: after a tough 2016, both visit and spend levels from Brazil to the UK have rebounded. There were 199,000 visits in the first nine months of 2017 – 37% more than in the first nine months of 2016. Visitors spent £208 million between January and September 2017 – 29% more than the start of 2016. Neither have been quite enough to set a new record though.
- **South Korea**: there were 145,000 visits to the UK between January and September 2017 (down 12% on 2016). Spending was up by 26% to £150 million although short of a new record.
- **UAE**: have set a new January to September records for visits and spend. Visits were at a record 295,000 (up 4%), and spending a record £484 million (up 11% on the same time period in 2016).
- **Qatar:** visit levels reached 66,000 in the first nine months of 2017 a record and on par with the first nine months of 2016. Visitor spending didn't quite reach record levels. Although spending £131 million this was 2% lower than the record holding first nine months of 2016.
- Argentina: there were a record 59,000 visits in Q3 from Argentina to the UK this year. With a new record also set in Q1 2017, visits for the first nine months have reached a record 128,000 (up 11%). Spending has also been a record breaker at £161 million, more than twice the amount spent in the first nine months of 2016 (+118%).
- **Mexico**: there were a record 117,000 visits in the first nine months of 2017 up 35% on 2016. Spending was also up at £72 million (+49%), but not enough to claim a new record from 2010.
- **Italy**: with records set in the first nine months of 2016, it was always going to be difficult to set any new records this year. Indeed, both visits and spend are down. There were 1.3 million visits between January and September 2017, down 9%. Spending was down 22% to £589 million.
- **Netherlands**: both visits and spend set new records in the most recent nine months. Visits were up 7% to a record 1.7 million, while spending rose 12% to £604 million.

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