

## BIG BUS TOURS LONDON - PRODUCT DESCRIPTIONS

### GENERAL INFORMATION

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<b>Address:</b>	3rd Floor, 110 Buckingham Palace Road, London, SW1W 9SA
<b>Customer Service:</b>	+44 207 808 6753
<b>Customer Service Email:</b>	<a href="mailto:info@bigbustours.com">info@bigbustours.com</a>
<b>Partner Service Email:</b>	<a href="mailto:londonsales@bigbustours.com">londonsales@bigbustours.com</a>
<b>Blackout Dates:</b>	Christmas Day
<b>Commentary:</b>	<b>Available on Red Route (Best of Central London), Blue Route (Best of the West), Green Route (North to Central Link), Orange Route (Magical Merlink) &amp; the Night Tour</b> English, French, German, Spanish, Italian, Spanish, Brazilian Portuguese, Polish, Arabic, Hindi, Japanese, Mandarin, and Russian
<b>Live guides:</b>	<b>Available on Red Route (Best of Central London)</b> (English speaking)
<b>Child policy:</b>	Under 5 free, 5-15 years child

### ABOUT US

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With 47 stops around the most beautiful city in the world, Big Bus Tours is the ideal way to spend time on your visit to London. Four routes (all included in your ticket) intertwine to create a circuit around the capital taking in all the famous sights and sounds including the Tower of London, the London Eye, St Paul's Cathedral, Tower Bridge, Westminster Abbey, the Houses of Parliament and Big Ben.

With live guides on our red route, you will hear fascinating facts and stories told from the perspective of someone who lives and breathes London. On our red, blue, orange and green routes, you can plug-in, sit back and relax, listening to our engaging recorded commentary in a choice of 12 languages as you get close to the city's most iconic landmarks. You'll also be able to discover the heart of London on foot on a free walking tour along the famous Mall, through St James' Park and onto Horse Guards Parade, and see the city from a different angle with a cruise along the River Thames.

Hop on and hop off as you many times as you please throughout the day to create your very own London tour. Use our live bus tracking (available on the Big Bus app) to locate the next bus and jump back on board. Big Bus Tours London really does give you the most flexible sightseeing experience in the city.

## BIG BUS TOURS LONDON - PRODUCT DESCRIPTIONS

### CORE PRODUCT DESCRIPTION

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#### **CLASSIC TICKET**

#### **FREESALE PRODUCT**

This ticket allows you to see all of London's top sights and attractions in a day. Ride the open top double decker bus for one day, hopping on and off at 47 stops on four different routes conveniently located close to famous landmarks and attractions. You can hop off the bus to explore as often as you wish, and rejoin the tour once you're ready. Enjoy a daily free walking tour allowing you to find out more about British Royalty and politics and jump on board a river cruise for a one-way journey from Westminster to Tower of London or vice versa.

#### **INCLUDES:**

- Hop-on, hop-off for one day (24 hours from time of redemption) on any Big Bus Tours' route in London
- One-way river cruise from Westminster to the Tower of London (either direction)
- Daily walking tour during the validity of ticket

#### **REDEMPTION INSTRUCTION:**

Redeem vouchers at any Big Bus hop-on, hop-off stop. Main departure points include Green Park Station (by The Ritz), Marble Arch (by Speakers' Corner), Baker Street Station and Victoria Station.

#### **PREMIUM TICKET**

#### **FREESALE PRODUCT**

This ticket allows you to see all of London's top sights and attractions across two days. Ride the open top double decker bus for two days, hopping on and off at 47 stops on four different routes conveniently located close to famous landmarks and attractions. You can hop off the bus to explore as often as you wish, and rejoin the tour once you're ready or use your first day to experience a panoramic tour around the city and your second to revisit your favourites. Enjoy a daily free walking tour allowing you to find out more about British Royalty and politics and jump on board a river cruise for a return journey from Westminster to Greenwich via the Tower of London.

#### **INCLUDES:**

- Hop-on, hop-off for two days (48 hours from time of redemption) on any Big Bus Tours' route in London
- Return river cruise between Westminster and Greenwich via Tower Pier during the validity of the ticket
- Daily walking tour during the validity of the ticket

#### **REDEMPTION INSTRUCTION:**

Redeem vouchers at any Big Bus hop-on, hop-off stop. Main departure points include Green Park Station (by The Ritz), Marble Arch (by Speakers' Corner), Baker Street Station and Victoria Station.

#### **DELUXE TICKET**

#### **FREESALE PRODUCT**

This ticket allows you to see all of London's top sights and attractions across three days. Ride the open top double decker bus for three days, hopping on and off at 47 stops on four different routes located conveniently close to famous landmarks and attractions. You can hop off the bus to explore as often as you wish, and rejoin the tour once you're ready or use your first day to experience a panoramic tour around the city and your second and third to revisit your favourites. Enjoy a daily free walking tour allowing you to find out more about British Royalty and politics and jump on board a river cruise for a return journey from Westminster to Greenwich via Tower of London.

## BIG BUS TOURS LONDON - PRODUCT DESCRIPTIONS

### INCLUDES:

- Hop-on, hop-off for three days (72 hours from time of redemption) on any Big Bus Tours' route in London
- Return river cruise between Westminster and Greenwich via Tower Pier during the validity of the ticket
- Daily walking tour during the validity of the ticket

### REDEMPTION INSTRUCTION:

Redeem vouchers at any Big Bus hop-on, hop-off stop. Main departure points include Green Park Station (by The Ritz), Marble Arch (by Speakers' Corner), Baker Street Station and Victoria Station.

### INDIVIDUAL HOP-OFF HOP-ON ROUTE & TOUR DESCRIPTIONS

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#### **BEST OF CENTRAL LONDON - RED ROUTE**

Sit back and enjoy the best of what central London has to offer on our red route. Travelling as far as Victoria and Marble Arch in the west and the Tower of London in the East, you'll see the most iconic landmarks of the city including Buckingham Palace, Westminster Abbey, the Houses of Parliament and Big Ben, the London Eye and St. Paul's. With the tour lasting around two and a half hours, there are plenty of opportunities to learn fascinating stories and historical facts from our live English commentary which is only available on the red route – making it even more special! With stops at key points around the route, it's simple to jump off and continue your adventure on foot or to visit some of the great attractions close by. Simply use our live tracking (available on the Big Bus app) to locate the next bus and hop back on to continue your tour.

#### **TOUR HIGHLIGHTS:**

Buckingham Palace – Big Ben & Houses of Parliament – Westminster Abbey – The London Eye – St Paul's Cathedral - Tower of London – Covent Garden – Trafalgar Square – Piccadilly Circus – Marble Arch

#### **KEY TIMINGS**

Duration:	2 hours 30 minutes
Operates:	Every day (except Christmas Day)
Frequency:	Every 5-10 mins in summer and 10-20 mins in winter
First Bus:	08:00
Last Bus:	18:00
Blackout Dates:	Christmas Day

## BIG BUS TOURS LONDON - PRODUCT DESCRIPTIONS



### ROUTE DETAILS INCLUDING BUS STOPS

Stop	Name	Address	First	Last
1	Green Park Underground	Next to the Ritz, by entry to Green Park	08:00	18:00
2	Hyde Park Corner	135 Piccadilly, stop opposite Hard Rock Café	08:05	18:05
3	Queen Mother Gates	Stop opposite London Hilton	08:07	18:07
4	Marble Arch	Speakers' Corner	08:12	18:12
5	Mayfair	Stop S, top of Park Lane	08:17	18:17
6	Regent Street	Stop V, Regent Street	08:22	18:22
7	Piccadilly Circus	Stop G, Regent Street	08:24	18:24
8	Haymarket	Stop opposite No. 11 Haymarket	08:28	18:28
9	Trafalgar Square	Stop Z by the National Gallery	08:33	18:33
10	Craig's Court	Junction of Craig's Court & Whitehall	08:37	18:37
11	Whitehall	Stop opposite Horse Guards	08:39	18:39
12	London Eye	Westminster Bridge by lion statue, serves Best of Central London route in both directions	08:44	18:44
13	Waterloo	Stop F, York Road	08:49	18:49
14	Covent Garden	Stop outside No. 1 Aldwych	08:54	18:54
15	St Paul's Cathedral		09:04	19:04
16	Tower of London	Tower Hill stop	09:24	19:24
17	Temple Underground Station	Embankment, opposite Temple underground station	09:05	19:34
18	Westminster Pier	Stop M, Victoria Embankment	09:15	19:44
12	London Eye		09:20	19:50
19	Lambeth Palace	Outside Lambeth Palace	09:25	19:54
20	Buckingham Palace	Outside No. 1 Buckingham Gate	09:35	19:58
21	Buckingham Palace Road	Outside the Rubens Hotel	09:37	20:03
22	Nova Complex	Buckingham Palace Road, outside Sourced	08:10	20:05
23	Victoria Station	Buckingham Palace Road	08:12	20:08

## BIG BUS TOURS LONDON - PRODUCT DESCRIPTIONS

### BEST OF THE WEST - BLUE ROUTE

Our blue route really is the best way to experience the West of London from the museum quarter south of Hyde Park to the leafy streets of Kensington and Bayswater. On route, you'll see famous landmarks including Harrods, the Natural History Museum, the V&A, the Science Museum, Kensington Palace and Notting Hill. The tour then leads north to the land of Sherlock Holmes and Madame Tussaud's before leisurely returning to central London by way of Marble Arch. With the tour lasting one hour and fifteen minutes, you can plug in, relax and enjoy engaging recorded historical and cultural commentary in one of 12 different languages. With stops at key points around the route, it's simple to jump off and continue your adventure on foot or to visit some of the great attractions nearby. Locate your next bus using our live bus tracking (available on the Big Bus app) to hop back on board and continue your tour.

### TOUR HIGHLIGHTS:

Marble Arch – Mayfair – Hyde Park Corner – Harrods – South Kensington Museums – Kensington Palace – Notting Hill – Paddington - Madame Tussauds – Oxford Street

### KEY TIMINGS

Duration:	1 hour 15 minutes
Operates:	Every day (except Christmas Day)
Frequency:	Every 10-15 minutes
First Bus:	08:00
Last Bus:	18:00
Blackout Dates:	Christmas Day

### ROUTE DETAILS INCLUDING BUS STOPS

Stop	Name	Address	First	Last
4	Marble Arch	Speakers' Corner	08:27	18:00
5	Mayfair	Stop S, Park Lane	08:32	18:05
24	Hyde Park Corner	Stop L, outside Lanesborough Hotel	08:37	18:10
25	Harrods		08:41	18:14
26	South Kensington Museums	Stop N, near Rembrandt Hotel	08:45	18:18
27	Gloucester Road	Stop GR, outside underground station	08:00	18:23
28	Kensington Palace	Stop N, Kensington Road	08:07	18:30
29	Notting Hill	Stop M, Notting Hill Gate underground	08:12	18:35
30	Kensington Gardens	Bayswater Road, outside Ramada Hotel	08:15	18:38
31	Thistle Hotel Kensington Gardens	Bayswater Road	08:18	18:41
32	Lancaster Gate	Stop LE, outside Colombia Hotel	08:22	18:45
33	Paddington Station	London Road at junction with Praed Street	08:25	18:48
34	Praed Street	By the Metropole Hotel	08:27	18:50
35	Baker Street	Marylebone Street	08:39	18:59

## BIG BUS TOURS LONDON - PRODUCT DESCRIPTIONS

### NORTH TO CENTRAL LINK - GREEN LINK

Our green route links the beautiful, regenerated area of St Pancras and King's Cross with the hustle and bustle of Covent Garden making its way through Bloomsbury en route. Much has changed in the last decade, St Pancras and King's Cross now offers an array of cultural and foodie delights as well as a walking route along the canal to the notorious Camden Market. The route also links the key train stations in these areas and the hotels in Bloomsbury to our longer, central red tour from our Covent Garden and Temple stops.

#### TOUR HIGHLIGHTS:

British Museum – Kings Cross & St. Pancras Stations – Covent Garden – Temple

#### KEY TIMINGS

Duration:	1 hour, 15 minutes
Operates:	Every day (except Christmas Day)
Frequency:	Every 20-30 minutes
First Bus:	08:20
Last Bus:	19:00
Blackout Dates:	Christmas Day

#### ROUTE DETAILS INCLUDING BUS STOPS

Stop	Name	Address	First	Last
40	Woburn (Northbound)	Opposite Russell Court	08:20	19:00
41	Euston station	Stop L, corner of Upper Woburn Place & Euston Road	08:23	19:03
42	Kings Cross Station	Stop T, Pancras Road, diagonally opposite Great Northern Hotel	08:28	19:08
43	St. Pancras Station	Stop S, Midland Road, opposite Francis Crick Institute/British Library	08:35	19:15
44	Euston Road	Stop M, Upper Woburn Plac, next to St. Pancras Church	08:40	19:20
45	Woburn (Southbound)	Outside Russel Court	08:45	19:25
46	British Museum (Southbound)	Stop X, Southampton Row	08:50	19:30
17	Temple underground station	Embankment, opposite Temple underground Station	09:05	19:45
14	Covent Garden	Stop outside No. 1 Aldwych	09:15	19:55
47	British Museum (Northbound)	Stop Y, Southampton Row	09:25	20:05

## BIG BUS TOURS LONDON - PRODUCT DESCRIPTIONS

### MAGICAL MERLINK – ORANGE ROUTE

Our orange route, The Magical Merlink, provides a direct connection between some of London’s most loved attractions. Rub shoulders with the rich and famous at Madame Tussauds at Baker Street before heading directly to London’s Southbank to enjoy The London Eye, The London Dungeon, Sea Life London Aquarium and Shrek’s Adventure. The route runs both ways so you can hop-back on at Westminster Bridge, enjoying sights such as Parliament Square, Trafalgar Square, Piccadilly Circus and Marble Arch as you make your way back to Baker Street.

### TOUR HIGHLIGHTS:

Madame Tussauds – Regent Street – Waterloo – London Eye – Sea Life London Aquarium – Shrek’s Adventure – The London Dungeon - Whitehall – 10 Downing Street – Piccadilly Circus – Green Park – Marble Arch

### KEY TIMINGS

Duration:	1 hour, 30 minutes (45 minutes each way)
Operates:	Every day (except Christmas Day)
Frequency:	Every 15-20 minutes
First Bus:	08:50
Last Bus:	18:30
Blackout Dates:	Christmas Day

### ROUTE DETAILS INCLUDING BUS STOPS

Stop	Name	Address	First	Last
35	Baker Street	Marylebone Street	08:50	18:30
36	Oxford Street	Stop RF, Regent Street	09:00	18:40
12	London Eye	Westminster Bridge by lion statue	09:35	19:15
37	Waterloo	Stop F, York Road	09:37	19:17
38	London Eye	Westminster Bridge, St Thomas’ Hospital	09:45	19:25
39	Whitehall	Stop at Horse Guards	09:50	19:30
1	Green Park underground	Next to the Ritz, by entry to Green Park	10:00	19:40
2	Hyde Park Corner	Opposite Hard Rock Café	10:05	19:45
3	Queen Mother Gates	Opposite London Hilton	10:07	19:47
4	Marble Arch	Speakers’ Corner	10:10	19:50
35	Baker Street	Marylebone Street	10:20	20:00

## BIG BUS TOURS LONDON - PRODUCT DESCRIPTIONS

### **PANORAMIC NIGHT TOUR (MAY-SEPTEMBER ONLY)**

This ticket lets you choose between three departures of our panoramic night tour per evening with pick-ups and drop-offs at the London Eye, Victoria Station and Marble Arch. See London by dusk with audio commentary in 12 different languages to enlighten you about the city's glorious past and present. Taking in sights including Buckingham Palace, the Houses of Parliament and the Tower of London; the night tour is a great way to round off a day in London.

#### **TOUR HIGHLIGHTS:**

Buckingham Palace – Big Ben & Houses of Parliament – Westminster Abbey – The London Eye – Lambeth Palace - St Paul's Cathedral - Tower of London – Covent Garden – Trafalgar Square – Piccadilly Circus – Marble Arch

#### **SPECIAL OFFER:**

From 1<sup>st</sup> May – 30<sup>th</sup> September 2018, we are offering all customers who purchase a Premium or Deluxe ticket to be able to enjoy a panoramic night tour on one of the days of their ticket's validity free of charge.

#### **KEY TIMINGS**

Duration: 1 hour, 30 minutes  
 Operates: Daily at 19:30, 20:00 and 20:30 (between May and September only)

Departure Point	First Departure	Second Departure	Third Departure
London Eye (Stop 12)	19:30	20:00	20:30
Victoria (Stop 22)	19:45	20:15	20:45
Marble Arch (Stop 4)	20:00	20:30	21:00

### **HOME JAMES SERVICE**

The last tours terminate at Marble Arch (stop 4). Customers who arrive at Marble Arch after the final tour has departed and wish to return to hotels in Paddington, Bayswater, Notting Hill and Kensington, may use the Hotel Return Service. This service is available for 2 hours after the final tour has departed. Drop-off only.

## **WALKING TOURS DESCRIPTIONS**

- **WALKING TOUR:**

Walk in the footsteps of the British Royal Family and the Politicians of today and yesteryear as you journey past many of London's most exciting Royal and Political addresses. Wind from Trafalgar Square amongst the smart addresses of Carlton Gardens before arriving at the majesty of the Mall and St James' Park, ending under the archway of Horse Guards Parade to Whitehall. Imagine the crowds lining the streets for Royal Weddings and the political intrigue hidden from view on Whitehall; your guide will give you a fascinating glimpse into both the history and modern day of British Royalty and Politics.

On days when there is a Changing of the Guard, your guide will walk you directly to Buckingham Palace to see this traditional ceremony for yourself before completing a short tour back to Trafalgar Square.



## BIG BUS TOURS LONDON - PRODUCT DESCRIPTIONS

**INFORMATION:** The tour is guided in English and departs at 10.30am every day from Trafalgar Square (stop 9 – red route) and will last approximately 1 hour 30 minutes.

### RIVER CRUISE

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See London from a different perspective as you journey along the Thames. Imagine the sights, sounds and smells which greeted merchants arriving into London in ancient times and the thousands of vessels carrying goods to and from the capital. Travel under bridges and watch Tower Bridge come into view; the most majestic of London's bridges. Enjoy recorded commentary picking out the best of the sights to see and revel in the opportunity to people watch along the Southbank and photograph the HMS Belfast from the water.

#### **LOCATION:**

You can board the river cruise at:

Tower Pier (near stop 16)

Greenwich Pier

Westminster Pier (near stop 18)

London Eye Pier (near stop 12)

**INFORMATION:** River cruises, operated by City Cruises, are included in all tickets with Classic Tickets offering a one-way cruise between Westminster Pier and the Tower of London (in either direction) and Premium and Deluxe tickets offering a return cruise between Westminster and Greenwich.

#### **DEPARTURE TIMES:**

River cruises depart approx. every 20 minutes in summertime and every 30-40 minutes in winter.

#### **COMMENTARY:**

On-board commentary in 8 languages - Italian, French, German, Spanish, Russian, Japanese, Mandarin Chinese & English

#### **REDEMPTION INSTRUCTION:**

Must present a valid Big Bus ticket to board the boat at one of the 4 designated piers.

## QUICK CHECKLIST OF INCLUSIONS

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Valid from 16<sup>th</sup> July 2018

	<b>Classic</b>	<b>Premium</b>	<b>Deluxe</b>
<b>Inclusions</b>	Hop-on, Hop-off for one day (24 hours from time of redemption)	Hop-on, Hop-off for two days (48 hours from time of redemption)	Hop-on, Hop-off for three days (72 hours from time of redemption)
	Single river cruise (between Westminster and Tower of London – either direction)	Hop-on, hop-off river cruise (between Westminster and Greenwich, via Tower of London)	Hop-on, hop-off river cruise (between Westminster and Greenwich, via Tower of London)
	Daily guided walking tour (in English)	Daily guided walking tour (in English)	Daily guided walking tour (in English)

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