

# PROGRAMME 2019

## WEDNESDAY 6 FEBRUARY - GLASGOW ROYAL CONCERT HALL

TIME	EVENT	LOCATION
12:00	<b>Delegate registration</b>	Strathclyde Suite Foyer
12:00	<b>Informal buffet lunch</b>	Clyde Foyer
13:30	<b>Welcome from UKinbound, Glasgow Life and VisitScotland</b>	Strathclyde Suite
13:45	<b>Annual General Meeting</b> The AGM is a chance for delegates to hear from UKinbound Officers about the Association's plans for 2019. <b>Chairman's Address</b> <b>VisitBritain/VisitScotland Update</b>	Strathclyde Suite
15:30	<b>Refreshments</b>	Clyde Foyer
15:50	<b>Panel debate</b> <i>Sponsored by Warner Bros. Studio Tour London - The Making of Harry Potter</i> Have your questions ready for our panel of key industry experts which includes Sally Balcombe (VisitBritain), Malcolm Roughead (VisitScotland), Robin Worsnop (Rabbie's Tours) and Jason Carruthers (Jurys Inn & Leonardo Hotels). The panel will be facilitated by Ian Taylor (Travel Weekly)	Strathclyde Suite
16:45	<b>Keynote Speech</b> Ayesha Hazarika MBE	Strathclyde Suite
17:30	<b>Free time (and coach transfers to hotels)</b> <i>Sponsored by Event Connect - part of the Abellio Group</i>	
18:45	<b>Coach transfers to Argyle Street Arches</b> <i>Sponsored by Event Connect - part of the Abellio Group</i>	To and from DoubleTree by Hilton Hotel only
19:00	<b>Informal networking dinner</b> <i>Sponsored by Glasgow Life</i>  Fancy dress competition <i>sponsored by made.</i> Don't forget to wear your music themed outfit to be in with a chance to win a pair of tickets to The Brit Awards with Mastercard at London's The O2 arena.  Pub Quiz <i>Sponsored by Jayne Peirce Recruitment</i>	Argyle Street Arches
22:30, 23:30 & 00:00	<b>Coach transfers to hotels</b> <i>Sponsored by Event Connect - part of the Abellio Group</i>	To and from DoubleTree by Hilton Hotel only



# THURSDAY 7 FEBRUARY - GLASGOW ROYAL CONCERT HALL

TIME	EVENT	LOCATION
08:00 – 08:30	<b>Coach transfers to Glasgow Royal Concert Hall</b> <i>Sponsored by Event Connect – part of the Abellio Group</i>	
08:50 – 15:00	<b>B2B Workshop</b> (Registration from 08:30) <i>Sponsored by BODY WORLDS London</i>  Please refer to your B2B itineraries for your appointment times (the workshop will also include a 30 minute free flow session). During the B2B workshop, local suppliers will also be exhibiting in the Island Bar (but will not be taking part in the workshop). Please feel free to visit them at your leisure (a full list of the exhibitors is on page 12)	 Exhibition Hall
12:30	<b>Lunch</b>	Clyde Foyer
13:30	<b>B2B Workshop</b> (continued)	 Exhibition Hall
15:00 – 15:10	<b>Presentation: Immersive – A glimpse into the future of entertainment</b> Andrew McGuinness, CEO, Ellipsis Entertainment Ltd	Exhibition Hall
15:30	<b>Business Seminar Sessions (Part one)</b> Please choose one of the following to attend:  <b>Using Sustainability to Grow Your Tourism Business</b> Andrea Nicholas, Green Business  <b>UK travel trends and the power of guest engagement</b> Irene Roberts, Expedia  <b>Glasgow - Scotland's Cultural Powerhouse</b> Jane Rowlands and Michelle Woods, Glasgow Museums  <b>VisitBritain/VisitEngland's approach to Product Development and Distribution</b> Carol Dray, Louise Bryce and Rae Taylor, VisitBritain/VisitEngland	Lomond Foyer  Strathclyde Suite  City of Music Studio  Buchanan Suite
16:15	<b>Change over</b>	
16:20	<b>Business Seminar Sessions (Part Two)</b> The previous business sessions will be repeated – please select another business session to attend from the list above.	
17:00	<b>Free time</b> (and coach transfers to hotels) <i>Sponsored by Event Connect – part of the Abellio Group</i>	
18:30	<b>Coach transfers to Glasgow City Chambers</b> <i>Sponsored by Event Connect – part of the Abellio Group</i>	
19:00	<b>Awards for Excellence Gala Dinner</b> <b>Drinks Reception</b>	Glasgow City Chambers
19:30	<b>Awards for Excellence Gala Dinner</b> <i>Table decorations sponsored by made</i> <i>Wine sponsored by Liverpool Football Club</i> <i>Stadium Tours &amp; Experiences</i>	  Glasgow City Chambers
22:30	<b>Gala Dinner After Party</b> <i>Entertainment sponsored by made</i>	 Flying Scotsman, The Corinthian Club
22:30, 23:30, 00:30 & 01:30	<b>Coach transfers to hotels</b> <i>Sponsored by Event Connect – part of the Abellio Group</i>	 Glasgow City Chambers