



THE CLYDESIDE DISTILLERY

GLASGOW

2022 GROUP & FIT INFORMATION

1st April 2022 to 31st December 2022

The Clydeside Distillery
The Old Pumphouse
100 Stobcross Road
Glasgow
G3 8QQ

Website: www.theclydeside.com

Email: info@theclydeside.com

Contacts	Name	Email address	Telephone
Reservations & Enquiries	Lauren Currie & Beth Findlay	info@theclydeside.com	0141 2121 401
Visitor Center Manager	Bridgeen Mullen	bridgeen@theclydeside.com	07436262655
Accounts	Laura Moran	Laura.moran@theclydeside.com	0141 2121 401

Opening hours 2021	Monday to Sunday, 10am to 5pm (5.30pm in July & August)	Coach parking No. of spaces	2
Days of week open	7 days	Toilets	YES Disabled toilet & baby changing facilities available
Dates closed	Christmas Day (25 th December) / Boxing Day (26 th December) New Year's Day (1 st January) / 2 nd January		
Quiet Season (no production)	2-week period in January and September – dates TBC (tours will run as normal however there is no distillery production taking place)		
First / last tour time	10am – 4pm (4.30pm July & August) Group bookings of 10 or more guests will be accommodated on the first tour of the day.		
Minimum and Maximum numbers per tour	Shared tours up to 15 guests. Private tours for 15. Maximum 45 guests (3 x tours of 15 – 20 minutes apart)	Disabled access	YES
Visit Scotland	5 star rating		
Café	The Clydeside Café is open daily from 10am to 5pm (5.30pm in July & August). Serving delicious locally sourced produce including Taste of Scotland platter, sandwiches and locally made Tantrum Doughnuts. Drinks include selection of teas, coffee, wine & beer. Whisky Tasting Flights with oatcakes & Scottish cheddar. CLYDESIDE CAFÉ MENU		

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Whisky Shop	Specialist whisky shop open from 10am to 5pm (5.30pm in July & August). Clydeside's first release Stobcross is available plus a wonderful selection of single malt & blends from all regions of Scotland. Guests can fill their own bottle and personalise specially selected Clydeside Single Cask.
Languages	Foreign language tours on request & subject to availability - private tours only for 20+ guests or smaller groups reserving full tour time @ £202.50. Languages available: French, Italian, Spanish, Dutch, German
TOUR OPTIONS	<p><u>The Clydeside Tour & Tasting</u></p> <p>Part 1. Our Dockside Story is the first, self-guided part of the tour. Wander around and discover fascinating tales about the birth of the whisky industry and Glasgow's history, featuring live footage and animation bringing history to life.</p> <p>Part 2. Next, our expert guide who will show you around Clydeside Distillery itself. Meet our lively craftsmen as they handcraft pure new make spirit using traditional methods and time-honoured skills. Enjoy the spectacular view over the Clyde from our gleaming contemporary Still House.</p> <p>Part 3. Finally, the moment you've been waiting for... sample The Clydeside New Make Spirit plus Single Malt Bourbon & Sherry casks in our Tasting Room with the help of your expert guide. At the end of your tour, you can purchase "Stobcross" the Clydeside's first Single Malt whisky, and a perfect marriage of the 2 cask types.</p> <p>*Includes miniature dram glass gift</p> <p><u>Chocolate & Whisky Tasting</u></p> <p>(4.20pm daily for up to 14 guests, private tour options for up to 30 available on request and subject to availability)</p> <ul style="list-style-type: none">- Time to explore the visitor centre with The Glasgow Whisky Story- Guided distillery tour, discover how our spirit is hand-crafted the time honoured way- 5 delicious locally handmade artisan chocolates, expertly paired with 5 Single Malt Whiskies from across Scotland (10ml drams)- Miniature dram glass gift <p>*Specialist tours & whisky tasting, exclusive use evening hire and private events available on request – please email lauren.currie@theclydeside.com for further information.</p>

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COVID SAFE

We will continue to follow all Scottish Government guidance with relation to the ongoing COVID19 pandemic. Current procedures include:

- Check-in Scotland. All guests are required to scan our QR code on arrival for NHS Scotland Track & Trace.
- Face covering must be worn by all guests (unless exempt). Guests can remove their masks when eating or drinking.
- Hand-sanitiser stations are provided on arrival, exit and throughout the building.
- Tour capacity remains reduced at 15 guests (normally 20).
- Fresh air circulated throughout the building with our air-conditioning system.
- Enhanced housekeeping schedule and procedures.
- We have been awarded Visit Scotland's "Good to Go" accreditation.

CONTRACTED RATES

01/04/2022 – 31/12/2022

GROUPS (10-45 admissions)	Agent Rate (£)	Public Rate (£)
Adult	£13.50	£15.00
Concession (60+ years)	£13.00	£13.00
Student	£13.00	£13.00
Child (0-7 years)	£0.00	£0.00
Child (8 – 17 years)	£5.00	£5.00
Private Tour & Tasting – fixed price up to 15 guests	£202.50	
Chocolate & Whisky Tour	£30.00	£30.00
ADD ON ITEMS	Supplement (£)	
Bespoke Tour	POA	
Mini Oatcakes & Scottish Cheddar	£3.50 pp	
Coffee & Tantrum Doughnut (max 30 @ 9.30am)	£5.00 pp	

HOW TO BOOK

Groups

- Please email group reservation enquiries to info@theclydeside.com. Include:
 - o Agent name, email and contact telephone number
 - o Estimated number of adult / child and infant tickets
 - o Driver and guide tickets required
 - o Preferred time.
 - o Any special language requests
 - o Agent/company reference code or client name
 - o Reason for groups visit

PAYMENT

Groups

- A pro-forma invoice will be issued for prepayment at least 14 days prior to the tour date (unless otherwise agreed in advance.)
- All payments are non-refundable and non-transferrable

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TERMS & CONDITIONS

Groups

- A group is a booking of 10 or more guests.
- Maximum group size is 45
- Tours will take place for 15 guests at a time, staggered starting 20 minutes apart
- Group bookings are available at 10am, 7 days per week and advance booking is essential (limited availability at weekends & bank holidays.)
- Foreign language tours are available, subject to pre-booking and availability for private tour groups of minimum 15 guests
- Groups of 10-15 guests will be shared tours and foreign language tours are not available (unless pre-booking 15 tickets for that time slot.)
- Each guest will receive a complimentary miniature dram glass gift as part of their tour ticket.
- Tour guides and drivers will receive a complimentary tour ticket or tea/coffee in The Clydeside café.
- Coach and car parking are available, please advise if parking is required at the time of booking.
- We required final numbers and full prepayment at least 14 days prior to the tour date (unless otherwise agreed in advance).
- Tickets are non-refundable and non-transferrable.
- Add on tea/coffee and whisky glazed donuts for 9.30am arrival in The Clydeside café - £5 per person. Maximum 30 guests.

Please sign below and return to info@theclydeside.com to confirm you accept the terms and conditions as above:

NAME:

SIGNATURE:

DATE:

ON BEHALF OF (Agent):

ADDRESS:

TEL:

EMAIL:

FOR ANY SPECIAL REQUESTS PLEASE CONTACT THE CLYDESIDE OFFICE ON 0141 2121 401 OR EMAIL INFO@THECLYDESIDE.COM

Exclusive private evening hire is also available for groups of 30-50 private dining and receptions up to 150 guests – email lauren.currie@theclydeside.com for further information.

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